

Subject: Baileys Harbor Fiber Internet Project – Construction Update

Dear Baileys Harbor Residents,

We're excited to share the latest progress on the **Baileys Harbor Fiber Internet Project**! Our crews are on-site, and construction efforts are moving forward to bring you fast, reliable fiber internet.

Progress This Week

- Crews are in town, and **fiber drop installations** are beginning this week.
- **Materials have been delivered**, and utility locates are underway to ensure safe and accurate placement.
- Starting **Thursday**, all on-site team members will be wearing **yellow Bertram Fiber high-visibility shirts** for easy identification.

Construction Management Contact

We're pleased to introduce **Alex Taylor** from **Essentia Inc.**, who is overseeing construction on-site in Door County.

- Email: alex.taylor@essentia-inc.com
- Phone: 252-245-4079

Please reach out to Alex directly with any **construction-related** questions.

Upcoming Work Areas

- Crews are currently working on **Kangaroo Beach Road** and **County Road E**.

- Beginning **next week**, crews will start **fiber drop installations along Highway 57**.
- Essentia will provide **weekly forecasts** of work areas, and we'll share those updates as they become available.

Customer Support & Sign-Ups

For questions about **service sign-ups**, **installation timelines**, or general support:

- Phone: 920-351-1023
- Email: bhinquiries@bertramfiber.com

We appreciate your patience and excitement as we work hard to deliver **high-speed fiber internet** to the Baileys Harbor community. Thank you for your continued support!

Warm regards,
Bertram Communications, LLC