

Job Title: Field Services Level 2 – Tower Climbing and Maintenance

Location: Random Lake, WI

Company: Bertram Communications

About Us:

Bertram Communications is a trailblazing Wireless Internet Service Provider (WISP) with a mission to connect rural and underserved communities with reliable high-speed internet. Our company thrives on innovation, teamwork, and a relentless commitment to customer satisfaction. We're looking for **a driven and self-reliant individual** to join our team as a **Field Services Level 2 Technician**, specializing in tower climbing and maintenance.

If you're the kind of person who loves working independently, solving complex challenges, and taking ownership of your work, this is the role for you. At Bertram, we don't micromanage – we empower our team members to excel, lead, and deliver excellence.

Position Overview:

The **Field Services Level 2 Technician** is the backbone of our wireless network operations. Your primary responsibility will be the installation, maintenance, and optimization of wireless communication equipment on towers and vertical assets. This is more than just a job – it's a chance to own your role and ensure our network performs at its best for our customers.

We need someone who doesn't shy away from heights or challenges, someone who takes pride in running a network that's second to none. If you have a passion for wireless networking, a strong commitment to safety, and a can-do attitude, we want you on our team.

Key Responsibilities:

- **Own the Network:** Install, align, and maintain wireless communication equipment, including antennas, radios, and access points, on towers and vertical assets to deliver unmatched performance.
- **Site Analysis:** Conduct thorough site surveys to evaluate conditions, equipment needs, and potential improvements.
- **Cabling Excellence:** Run and terminate fiber optic and Ethernet cables, ensuring professional-grade weatherproofing and durability.

- **Proactive Troubleshooting:** Quickly diagnose and resolve equipment and network issues to minimize downtime.
 - **Safety Leadership:** Follow and enforce all safety protocols, participating in regular safety training and emergency response drills.
 - **Documentation Mastery:** Maintain accurate, detailed records of installations, maintenance, repairs, and site conditions.
 - **Team Collaboration:** Work closely with supervisors, installers, and other departments to achieve smooth operations and delighted customers.
 - **Flexibility and Travel:** Be ready to travel to tower sites, sometimes on short notice, and adapt to varying weather conditions and schedules.
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Qualifications:

Required Skills:

- High school diploma or equivalent (additional technical training or certifications preferred).
- Certified in tower climbing and rescue (e.g., NATE Tower Climber Certification).
- Strong experience with wireless networking principles and equipment installation.
- Proficiency in running and terminating cables (fiber optic and Ethernet).
- Physical fitness and ability to work safely at heights and in various environmental conditions.
- Excellent problem-solving skills with keen attention to detail.
- Strong communication and teamwork skills.
- Valid driver's license and reliable transportation.

Preferred Skills:

- Experience with battery backups for remote sites.
 - Basic understanding of networking protocols (e.g., TCP/IP) and wireless link troubleshooting.
 - First aid and CPR certification.
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Working Conditions:

- Regularly work at heights, typically up to 200 feet.
 - Exposure to varying weather conditions.
 - Physical demands including climbing, lifting, and carrying equipment.
 - Flexible hours, including occasional evenings and weekends.
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Compensation & Benefits:

- **Salary:** \$48,000–\$65,000 annually, based on experience and skill level.
- **Medical Coverage:** 85% of premiums paid by Bertram.

- **Dental & Vision:** 100% covered by Bertram.
 - **Retirement Savings:** 4% 401(k) matching.
 - **Paid Time Off:** Generous PTO and holiday policy.
 - **Growth Opportunities:** Join a dynamic work environment that fosters professional development and ownership of your role.
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What We're Looking For:

We're not just hiring a technician; we're looking for a **leader** who can own this position, take charge of their work, and elevate the performance of the team and network. If you're the kind of person who thrives on responsibility, loves solving challenges, and doesn't need to be told what to do, this is the perfect role for you.

We need someone who sees every tower as an opportunity to build excellence, who understands the importance of signal quality, and who takes pride in running a network that keeps communities connected.

How to Apply:

Send your resume and cover letter detailing your qualifications to **Employment@BertramCommunications.com**. Visit GoBertram.com or call **920-351-1023** for more information.

Join Bertram Communications and take your career to new heights. Literally.